#### DEDICATION

To my late parents, **CLEOPAS LESIBA MOSOGE** and **ROSIE MATLHAKU MOSOGE**, (may their souls rest in eternal peace), who gave me one mina and to whom I return five (Luke, 19:16).

To my wife, **Ruth Queenie**, and my children, **Matlhaku**, **Lesita** and **Khomotso**, to whom this work is an answer to many questions.

To all my brothers and sisters who tacitly snew that one day their brother would achieve this highest academic qualification.



# Potchefstroomse Universiteit vir Christelike Hoër Onderwys

# TEACHER PARTICIPATION IN SCHOOL MANAGEMENT

M.J. Mosoge B.A. (S.A.), B.Ed., M.Ed., U.E.D.

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Promoter: Prof. Dr. P.C. van der Westhuizen

Assistant promoter: Prof. Dr. H.J. Steyn

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To Him I say: "Speak, Lord, for your servant is listening" (I Samuel, 3:8)

#### OPSOMMING.

Die doel van die navorsing was om die wese, omvang en wyse van onderwyserdeelname in skoolbestuur te ondersoek. Die sleutelbegrip van deelname is gedefinieer in terme van standaardbegrippe in die literatuur. Dié begrip is verder ondersoek vanuit 'n verskeidenheid standpunte wat hoofsaaklik op beginsels wat demokratiese teorieë begrond, berus. Die kenmerke, omvang, vorm en gevolge van deelname, asook faktore wat dit beïnvloed, is ook belig.

'n Pragmatiese uitgangspunt is ingeneem om die tweede sleutelbegrip van skoolbestuur te verduidelik. Hierby is ook aangedui hoe bestuurstake, prosesse en strukture in die skool tot diens van onderwyserdeelname gebruik kon word.

Die empiriese ondersoek het gebruik gemaak van 'n vraelys geadministreer op 'n monster van 19 skoolhoofde en 209 onderwysers verbonde aan 40 sekondêre skole. Die ondersoekinstrument het gefokus op die eie opinies van respektiewelik skoolhoofde en onderwysers betreffende werklike en verlangde deelname van onderwysers, strukture en prosesse geïmplementeer om deelname te verhoog en gevolge van deelname vir die skool en sy lede.

Statistiese tegnieke is in die empiriese studie gebruik wat die meet van frekwensies, berekening van gemiddeldes, standaardafwykings en die t-toetse insluit. 'n Hoofbevinding van die ondersoek was dat 'n meningsverskil tussen skoolhoofde en onderwysers bestaan oor wat die omvang van onderwyserdeelname is en behoort te wees, maar dat albei saamstem dat onderwysers onthef word van deelname aan alle bestuursaktiwiteite, veral wat beplanningsaktiwiteite betref.

'n Model, gebaseer op 'n ontwikkelingsveranderingstrategie is voorgestel om riglyne daar te stel ter implementering van onderwyserdeelname. Die fundamentele aanbeveling was dat, in terme van deelname, skoolbestuur 'n proaktiewe, medewerkende spanwerk tussen skoolhoofde en onderwysers moet wees.

#### SUMMARY

The purpose of this research was to investigate the nature, extent and forms of teacher participation in school management. The key concept of participation was defined in terms of concepts commonly used in the literature and explored from a variety of standpoints based mainly on the tenets of democratic theory. Characteristics, extent, format and outcomes of participation were stipulated as were factors influencing participation. A pragmatic approach was adopted to explain the key concept of school management indicating management tasks, processes and structures employed to effect teacher participation.

The empirical research utilised a questionnaire administered on a sample of 19 principals and 209 teachers attached to 40 secondary schools. The research instrument focused on the respective opinions of principals and teachers concerning actual and desired participation of teachers, structures and processes employed to enhance teacher participation and effects of participation on the school and its members. Statistical techniques used in the empirical study included measures of frequency, computation of means and standard deviations and the application of t-tests.

A major finding emanating from the research was that while principals and teachers differed in their perceptions on what is and ought to be the extent of teacher participation both agreed that teachers were deprived of participation in all management activities especially with regard to planning activities.

A model, based on a developmental change strategy, was proposed to guide implementation of teacher participation. The bottom line recommendation was that, in terms of participation, school management should be a proactive, synergistic and empathic teamwork between principals and teachers.

# TABLE OF CONTENTS

# CHAPTER 1

ORIENTATION	1
1.1 INTRODUCTION	
1.2 STATEMENT OF THE PROBLEM	
1.3 AIMS OF THE RESEARCH	4
1.4 METHODS OF RESEARCH	i
1.4.1 Literature study	4
1.4.2 Empirical research 1.4.2.1 Instrumentation	4
1.4.2.2 Population and sampling method	
1.4.2.3 Statistical techniques	
1.5 COMPOSITION OF THE RESEARCH CHAPTERS	6
1.6 SUMMARY	ť
CHAPTER 2	
	-
THE NATURE OF PARTICIPATIVE MANAGEMENT	7
2.1 DEFINITION OF PARTICIPATIVE MANAGEMENT	7
2.1.1 The concept "participation"	7
2.1.2 The concepts "management" and "decision making" 2.1.3 The concept "empowerment"	9
2.1.4 The concept "delegation"	12
2.1.5 The concept "consultation"	13
2.1.6 The concept "influence"	13
2.1.7 The concepts "collective bargaining" and "representation"	15
2.1.8 Clarification of standpoint	17
2.2 THEORETICAL FOUNDATIONS OF PARTICIPATIVE MANAGEMENT	18
2.2.1 Review of management theories	18
2.2.2 The bureaucratic model	19
2.2.3 The professional model	22
2.2.4 The bureaucratic-professional model	23
2.2.5 The Japanese management model	25
2.2.5.1 Life-time employment 2.2.5.2 Team building	25 26
2.2.5.3 Consensus form of decision making	26
2.2.5.4 Precept of subtlety	27
2.2.5.5 Evaluation and conclusion	27
2,2,6 Theory Z management	29
2.2.7 Democratic theory	32
2.2.7.1 Direct democracy	32 33
2.2.7.2 Liberal democracy 2.2.7.3 Proletarian democracy	34
E.E. (1.5 Trotogalight defried act	J-

2.2.7.4 Implications of democracy in schools 2.2.8 Concluding remarks	35
2.3 CHARACTERISTICS OF PARTICIPATION	39
2.3.1 Hierarchical authority relationships in participation 2.3.2 Leadership in participation	40
2.3.2 Values and norms in participation	<b>4€</b> 49
2.3.4 Extent of participation	52
2.3.5 Level of participation	55
2.3.6 Format of participation	56
2.3 6.1 Mandated and voluntary participation	57
2.3.6.2 Formal and informal participation	57
2.3.6.3 Direct and indirect participation	57
2.3.7 Summary of viewpoint	57
2.4 FACTORS INFLUENCING PARTICIPATION	59
2.4.1 Influence of the principal 2.4.2 Personal factors related to teachers	59 60
2.4.2.1 Gender	61
2.4.2.2 Academic qualifications	61
2.4.2.3 Teaching experience	61
2.4.3 Demands of teaching	62
2.4.4 Pragmatism	62
2.4.5 Traditional factors	63
2.4.6 Affiliation to the teachers' association	63
2.4.7 Local concerns and priorities	64
2.4.8 Size of team	64
2.4.9 Conclusion	65
2.5 OUTCOMES OF PARTICIPATION	66
2.5.1 Quality of decisions	66
2.5.2 School effectiveness	67
2.5.3 Job satisfaction	69
2.5.4 Personal growth and development	70
2.5.5 Loyalty to the principal	70 72
2.5.6 Improved communication 2.5.7 Unrealistic expectations	73
2.5.8 Development of pressure groups	73
2.5.9 Problems of accountability	74
2.5.10 Closing remarks	74
2.6 SUMMARY	75
CHAPTER 3	
FORMS OF PARTICIPATIVE MANAGEMENT SCHOOL	IN THE
3.1 ORIENTATION	76
3.2 CONCEPTUALISATION OF SCHOOL MANAGEMENT	76
3 3 TEACHER PARTICIPATION IN SCHOOL MANAGEMENT TASKS	80
3 3.1 Participation in planning	80
3.3.1.1 Visioning and formulating the school mission	80
3.3.1.2 Policy making	82

# (viii)

3.3.1.3 Setting goals and objectives	83
3.3.1.4 Designing plans and allocating resources	87
3.3.1.5 Decision making	88
3.3.1.6 Problem solving	91
3.3.2 Participation in organising	92
3.3.2.1 Creating an organisational structure	92
3.3.2.2 Delegating	93
3.3.2.3 Coordinating	95
3.3.3 Participation in leading (guiding)	96
3.3.3.1 Leadership	96
3.3.3.2 Motivating	90
3.3.3.3 Communicating	101
3.3.4 Participation in controlling	102
3.3.4.1 Self evaluation	103
3.3.4.2 Management by exception/Monitoring	104
3.3.4.3 Peer evaluation and assistance	104
3.3.4.4 Management by wandering about	105
3.3.4.5 Management audit or school review	105
3.3.4.6 Conclusion	106
3.3.5 Perspective	107
3.4 STATUTORY PROVISIONS FOR TEACHER PARTICIPATION IN SCHOOL	
MANAGEMENT	108
2.4.4 Panistrayod	400
3.4.1 Background	108
3.4.2 Constitution of the RSA, 1993 (Act No. 200 of 1993) 3.4.3 Education Labour Relations Act (Act no. 146 of 1993)	118 109
3.4.4 White Paper on Education and Training (1995)	1109
3.4.5 Viewpoint	113
5.4.5 Viewpoint	113
3.5 PARTICIPATIVE MANAGEMENT STRUCTURES IN THE SCHOOL	114
3.5.1 Generic participation structures	114
3.5.1.1 Committees	114
3.5.1.2 Quality circles	116
3.5.1.3 Teams	117
3.5.1.4 Parallel organisation	119
3.5.1.5 Standpoint	120
3.5.2 Models of participative structures	120
3.5.2.1 Governing Body	121
3.5.2.2 School Management Team (SMT)1	124
3.5.2.3 Teachers' Forum	126
3.5.2.4 Operational Teams2	127
3.5.2.5 Panel for identification, Diagnoses and Assistance (PIDA)	128
3.5.2.6 Concluding standpoint	129
T.C. CHARTED CHARAS DV	436
3.6 CHAPTER SUMMARY	129

# CHAPTER 4

ΕN	IPIRICAL	RESEARCH	DESIGN	131
4.1	INTRODUCTI	ON		131
4.2. 4.2. 4.2.	<ul><li>2 Reasons for Disadvant</li></ul>	r measuring instru or selecting the q ages of the quest	uestionnaire	131 131 132 132 133
4.3	PILOT STUDY	(		134
4.4	ADMINISTRA	TIVE ARRANGEME	NTS AND FINALISATION OF THE QUESTIONNAIRE	E 135
4.5	POPULATION	N AND SAMPLING T	ECHNIQUES	136
4.6	STATISTICAL	TECHNIQUES		137
4.7	METHOD OF	PRESENTING RESU	ILTS	138
4.8	CHAPTER SU	MMARY		138
	H A P T E		TERPRETATION OF DATA	139
5.1	ORIENTATIO	N		139
5.2	DATA ON PE	RSONAL AND SCHO	OOL DETAILS	139
5.2. 5.2. 5.2.	3 Profession 4 Current pland	experience (Questinal and academic osition in the school	qualifications (Questions 1.4 and 1.5) ool and professional affiliation (Questions 1.6	139 142 142 142 143
5.3		F RESPONSES OBTA ICIPATION	NINED ON ACTUAL AND DESIRED TEACHER	143
5.3. 5.3. 5.3. 5.3. 5.3. 5.3.	3 Responses 4 Responses 5 Responses 6 Responses (Tabl) 7 Responses 8 Responses 9 Responses	s obtained on acti s obtained on acti s to actual particli s to actual particli s obtained on des e 5.6) s to desired partic s to desired partic	ual participation in the planning task ual participation in the organising task pation of teachers in the leading task pation in the controlling task (Table 5.5) ared teacher participation in the planning task (Table 5.7) cipation in the leading task (Table 5.8) cipation in the controlling task (Table 5.8) cipation in the controlling task (Table 5.9) response	143 144 148 151 155 35 <b>k</b> 158 162 164 168
5 4	DATA CONCE	FRNING PARTICIPAT	TION PROCESSES AND STRUCTURES (SECTION 3)	172

			Data obtained on the decision making processes (Table 5.10)	172
5.	4.	1 1	1 School vision (Question 3.1)	172
5.	4.	1.2	2 Methods of decision making (Questions 3.2, 3.3 and 3.4)	172
5.	4.	1.3	3 Implementation of decisions (Question 3.5)	175
5.	4.	1.4	4 Accountability for decisions (Question 3.6)	175
5.	4.	1.5	5 Influence of the principal in the decision	
			making process (Questions 3.7 and 3.8)	176
5.	4.	1.6	Supply and exchange of information (Questions	
			3.9 and 3.10)	176
5.	4.	2	Data concerning participation structures (Table 5.11)	177
ς	Л	2	1 Collaboration in teams/committees (Question	.,,
-	٠,	•		177
5	Δ	2:	=	177
			3 Adequacy of the number of teams (Question 3.13)	.,,
٥.	•		Adda and the manney of teams reduction 5.12	180
5	л	2,	4 Problem solving through quality circles	100
٠.	٠,	•		180
5	л	21	5 Rotation of leadership (Question 3.15)	181
			6 Agenda of the meeting (Questions 3.16, 3.17 and	101
J.	ч.	2.0		404
-		٠.		181
				181
5.	4.	2.8	8 Task orientatedness of meetings (Question 3.10)	
_	_	_		182
5.	5		DATA OBTAINED ON THE OUTCOMES OF PARTICIPATION	_
			(SECTION 4) (TABLE 5.12)	182
-				182
				184
		-		184
				184
5.	5.	5	Subversive activities as a result of participation (Question 4.5)	184
5.	5.	6	Professional growth of teachers (Question 4.6)	184
5.	5.	7	Morale of teachers (Question 4.7)	185
5.	5.	8	Effective leadership (Question 4.8)	185
5.	6	T	EACHERS' AND PRINCIPALS' MEAN SCORES IN RANK ORDER ON ACTUAL AND	
			DESIRED TEACHER PARTICIPATION	185
5.	6.	1	Mean score rankings on actual participation (Table 5.13)	186
			Teachers' and principals' mean scores in rank order on desired	
-			, ,	190
			F	
5.	7	R	ESULTS OBTAINED FROM THE APPLICATION OF A PAIRED T-TEST TO FIND THE	
•			DIFFERENCE BETWEEN ACTUAL AND DESIRED PARTICIPATION OF	
				193
5	7	1	Differences between actual and desired participation according to the	
-		•	• , , , =	194
ς	7	2	Differences between actual and desired participation according to	
٠,	′ -	-		200
			principals (Iddio 3, Idr	
5	g	Г	DIFFERENCES BETWEEN THE RESPONSES OF PRINCIPALS AND TEACHERS	
J.	J	-	CONCERNING THE PROCESSES AND STRUCTURES OF PARTICIPATION	
				203
			1.17 thad Applies up. 1.7.7	
5	a	Г	DIFFERENCES BETWEEN PRINCIPALS AND TEACHERS' OPINIONS WITH REGARD TO	
ی	J			207

## CHAPTER 6

PARTICIPATION  PARTICIPATION	210
6.1 INTRODUCTION	210
6.2 RATIONALE FOR DEVELOPING A MODEL	210
6.3 THEORETICAL BACKGROUND FOR DEVELOPING A PARTICIPATION MODEL	212
6.4 COMPOSITION OF THE PROPOSED PARTICIPATION MODEL	213
6.5 ENABLEMENT AND INITIATION OF TEACHER PARTICIPATION BY THE MACRO MESO LEVELS	216
<ul> <li>6.5.1 Orientation</li> <li>6.5.2 Macro level enablement and initiation of teacher participation</li> <li>6.5.3 Meso level initiation of teacher participation</li> </ul>	216 217 219
6.6.1 Overview 6.6.2 Participation in the planning task 6.6.2.1 Strategic planning 6.6.2.2 Decision making 6.6.2.3 Problem solving 6.6.3 Participation in the organising task 6.6.3.1 Creating structures 6.6.3.2 Delegating 6.6.3.2 Coordinating 6.6.4 Participation in the leading task 6.6.4.1 Exercising leadership 6.6.4.1 Exercising leadership 6.6.4.2 Communicating 6.6.4.3 Motivating 6.6.5 Participation in the controlling task 6.6.5.1 Monitoring 6.6.5.2 Individual evaluations 6.6.5.3 School review 6.7 CONCLUSION	220 224 225 228 230 231 232 234 235 237 238 239 240 241 242 242 243
CHAPTER 7 SUMMARY, FINDINGS AND RECOMMENDATIONS	246
7.1 INTRODUCTION	246
7.2 SUMMARY	246
7.3 FINDINGS WITH REGARD TO RESEARCH AIMS	249

# (xii)

APPENDIX	276	
BIBLIOGRAPHY		
7.6 CONCLUSION	258	
7.5 RECOMMENDATION FOR FURTHER RESEARCH	257	
7.4 RECOMMENDATIONS	254	
guidelines for implementation of participation	253	
empirically the nature, forms and extent of teachers participation in school management 7.3.4 Findings with regard to Aim 4: To draw	252	
teachers in a school 7.3.3 Findings with regard to Aim 3: To determine	250	
7.3.2 Findings on research Aim 2: To examine the forms of participative management which exist for		
7.3.1 Findings on research Aim 1: To investigate the nature of participative management	249	

## LIST OF TABLES

4.1	Response rate	13
5.1	Data concerning personal and school details	142
5.2	Responses of principals and teachers on actual participation of teachers in the planning task	145
5.3	Responses of principals and teachers on actual participation in the organising task	149
5.4	Responses of principals and teachers on actual participation in the leading task	152
5.5	Responses of principals and teachers on actual participation in the controlling task	156
5.6	Responses of principals and teachers on desired participation in the planning task	159
5.7	Responses of principals and teachers on desired participation in the organising task	163
5.8	Responses of principals and teachers on desired participation in the leading task	165
5.9	Responses of principals and teachers on desired participation in the controlling task	169
5.10	Data on participation processes	173
5.11	Data on participation structures	178
5.12	Data on the outcomes of participation	183

5.13	on actual teacher participation	187
5.14	Difference between teachers' and principals' mean scores in rank order on desired participation	191
5.15	Differences between actual and desired teacher participation according to teachers' responses	195
5.16	Differences between actual and desired teacher participation according to principals' responses	201
5.17	Differences between the responses of principals and teachers on participation processes and structures	204
5.18	Differences between the responses of principals and teachers on the outcomes of participation	208

## LIST OF FIGURES

2.1	Typology of school organisation structures	23
2.2	Model of authority and influence in participation	44
2.3	Four generic styles of leadership	46
2.4	Decision issues of the zone of acceptance	53
3.1	MBO as a network of objectives	84
3.2	Maslow and Herzberg's hierarchy of needs	100
5.1	Model for teacher participation in school management	222
5.2	Participation in planning	224
6.3	Participation in organising	232
5.4	Participation in leading (guiding)	237
5.5	Participation in controlling.	241

#### CHAPTER 1

#### ORIENTATION

#### 1.1 INTRODUCTION

The spirit of democracy which has engulfed the RSA in recent years, is beginning to take root in schools through the introduction of new educational policies stipulating participation of stakeholders in school governance. The success of participative management techniques in the labour-management relations in the workplace, augurs well for the implementation of similar techniques in educational settings.

At school level, militant teacher unionism has forcefully brought home to principals that to manage a school does not only depend on their legal authority but also on their ability to elicit the enthusiastic support and loyalty of teachers by involving them in school management. This makes it imperative to search for the best way of creating and perfecting access by teachers to decision making structures in the school.

This chapter commences this search by providing an orientation to the present study. A statement of the problem is elucidated, aims of the research are stipulated, and the methods of achieving these aims are presented. To enhance understanding, a composition of the research chapters is provided.

#### 1.2 STATEMENT OF THE PROBLEM

The literature points to the fact that the overall effective operation of the school is enhanced when principals develop collegial relationships and involve teachers in problem solving and decision making (Duttweiler, 1989;7). It is generally acknowledged in theory and practice that meaningful participation of subordinates in organisational decision making yields substantial benefits to the individual and the organisation. In this respect, participation is deemed to increase morale and productivity (Johnstone & Germinario, 1985;91; Chapman, 1988;57); elicit acceptance and commitment of members to decisions (Weiss, 1992;3); and more importantly, contribute to improved student achievement (Benson & Malone, 1987;244; Perry et al., 1994;605; Bernd, 1992;68).

Schools are considered to be participatory in nature because of the close cooperation of principals and teachers (Thomas & Egdemon, 1984:89). Conley et al. (1988:268) argue that "old forms" of participation already exist in schools while Paisey (1981:99) refutes assertions that one man - notably the principal - makes all decisions. What is required, therefore, is merely to increase teacher participation in order to make school policy and management more responsive to changing societal needs (Pashiardis, 1994:14)

Perceptions of teachers and principals differ concerning what is and what ought to be the level and extent of teacher participation in school management (Pashiardis, 1994:14). As a result of their comparatively high level of education, teachers are inclined to feel that they can make useful contributions to school management (Benson & Malone, 1987:244; Midgley & Wood, 1993:245). Teachers already carry out management tasks with respect to their classrooms (Conley et al., 1988:265) and thus, it makes sense that they should now express the desire to participate in school-wide management functions (Schneider, 1984:31).

Principals, as a rule, are reluctant to accept teacher participation. Apparently principals view participation as a further erosion of their proscribed authority resulting from controversies relating to the legitimacy of their positions (Mosoge, 1993:20). The fact that the principal is legally accountable and bears the ultimate responsibility for the efficient management of the school, makes him reluctant to relinquish some management functions to teachers, especially against the backdrop of some teachers who can hardly carry out their teaching duties efficiently (Bolin, 1989:84).

Principals who attempt to apply participation are often confounded by teacher apathy (Dryden, 1984:37). Some teachers resent making decisions which they consider to be the principal's job in the first place (Garcia, 1986:51). While many teachers are eager to participate in making decisions, very few are enthusiastic in carrying out actions emanating from those decisions. Apparently they do not want to perform additional duties without an increase in pay (Starratt, 1996:107). Some teachers are reluctant to accept the responsibility and accountability related to participation in managing the school. Unfortunately, the new educational policy, while emphasising teacher participation (DE, 1995, 1996), pays scant attention to the issue of accountability.

Generally, teachers do not want to participate in issues they regard as trivial or those that lie outside their expertise and jurisdiction (Bergman, 1993.48; Perry et al., 1994:605; Owens, 1991:280). Notwithstanding the occasional teacher's vociferous demands for participation, the desire for participation is not evenly distributed in a school and the assumption that the desire to participate will lead to actual and sustained participation is incorrect (Riley, 1984:36).

In spite of the problems associated with participation as illuminated above, it cannot be denied that participation is a sound management principle (Van der Westhuizen, 1995c:155-156). The involvement of subordinates in management decisions is not new either (Perry et al., 1994.605). The literature indicates that participative management techniques form an inherent part of the Japanese management model (see, for example, Aquila, 1983). Participative approaches are increasingly being adopted in Western countries, such as, the USA, England and Germany.

In the RSA, however, especially in the former education for Blacks, participation is either minimal or non-existent. This is possibly due to the inequalities of the past when a minority section of the population enjoyed the highest participation rates while the same was denied to the majority of the population (DE, 1995:18) Moreover, years of turmoil in the struggle against apartheid education resulted in conflict between principals and teachers.

It appears, then, that research on teacher participation should answer the following questions:

- \* What is the nature of participative management?
- \* What forms of participation exist for teachers in a school?
- To what extent and level should teachers participate in the management of the school?
- \* Who should be involved and in which issues?

#### 1.3 AIMS OF THE RESEARCH

The research will be guided by the following aims:

- Aim 1: To investigate the nature of participative management.
- Aim 2: To examine the forms of participation which exist for teachers in a school.
- Aim 3: To determine empirically the nature, extent and forms of teacher participation in school management.
- Aim 4: To provide guidelines for implementation of teacher participation in the management of the school.

#### 1.4 METHODS OF RESEARCH

In order to achieve the aims stated in par. 1.3 above, the following methods of research were employed:

#### 1.4.1 Literature study

A literature study aimed at gathering information on the nature of participative management and at assisting in identifying and defining variables of teacher participation was conducted.

Both primary and secondary sources were consulted. A DIALOG- and NAVO-search were carried out using the following descriptors:

participative management, participative decision making, teacher participation, management teams, teacher influence, empowerment, democratic management, school based management.

#### 1.4.2 Empirical research

#### 1.4.2.1 Instrumentation

Two instruments recently constructed in America by Russel et al. (1992) and Ferrara (1993) respectively were procured. These instruments served as useful reference

works for the construction of a two-part questionnaire suitable for the population under study and the conditions in the schools under investigation. The first part of the questionnaire probed into personal and school details as a basis for operationally defining the variables of participation.

The second part of the questionnaire aimed at determining the nature, forms and extent of teacher participation in school management. This was based on the classic theory of decision involvement by Alutto and Belasco (1972) which defines three conditions of involvement, viz., deprivation, equilibrium and saturation. These three conditions were determined in the management tasks planning, organising, leading and controlling.

Two questionnaires were developed: one for the teachers and the other for the principals. The two questionnaires were, however, identical, differing only in the leading question in Section 2 which was aimed at eliciting responses from the principals concerning teacher participation.

#### 1.4.2.2 Population and sampling method

The population consisted of a sample of 300 teachers and 40 principals out of a target population of 1 012 teachers overall

A stratified two-stage cluster sampling procedure was used whereby a random sample of schools were selected from each of the three education areas. Then, from each of the selected schools a further sample of teachers was selected and involved in the research with the principal of the selected school automatically included in the sample.

#### 1.4.2.3 Statistical techniques

With the assistance of the Statistical Consultation Service of the PU for CHE, statistical measures of frequencies, central tendency (mean), variability (standard deviation) and both an ordinary and a paired t-test were used to analyse data.

#### 1.5 COMPOSITION OF THE RESEARCH CHAPTERS

The research is divided into the following chapters:

Chapter 1: Orientation.

**Chapter 2:** The nature of participative management.

**Chapter 3:** Forms of teacher participation in the management of a school.

Chapter 4: Empirical research design.

Chapter 5: Presentation and interpretation of data.

**Chapter 6:** Guidelines for implementation of teacher participation.

**chapter 7:** Summary, major findings and recommendations.

#### 1.6 SUMMARY

In this chapter an orientation to the research was given. This involved a brief motivation underlying the research, a discussion of the research problem, stipulation of the aims of the research and an indication of the methods employed to achieve the research aims. The population and sampling techniques were also indicated, as was the composition of the research chapters

In the ensuing chapter the nature of participative management is detailed